Please make a point to read the newly updated Residents Bill of Rights.

Bill 28 and 29have been added.

HOME'S DIRECTORY

Executive Director "ED" Paul Beverley Pheverley@Southbridgecare.ca 613) 744-1861* 115	Director Of Care "DOC" Stacey Chung Schung@Southbridgecare.ca (613) 744-1861* 110	Clinical Nurse "CN" Maureen Turgeon Mturgeon@Southbridgecare.ca (613) 744-1861* 116
Dietary Manager "DM" Ruth Emile Remile@Southbridgecare.ca (613) 744-1861* 113	Office Manager "OM" Sherrie Dagg Sdagg@Southbridgecare.ca (613)744-1861 * 121	Programs Manager "RPM" Martine de Souza Mdesouza@southbridgecare.ca (613)744-1861* 111
<u>South</u> Nursing station <u>Days</u> 07:00am -02:59pm (613) 744-1861*212	<u>West</u> Nursing station <u>Days</u> 07:00am-02:59pm (613) 744-1861*214	Acting Family Council Chair "FCC" Polly Malik (613)292-5946 pollymalik@rogers.com
South Nursing station Evening & nights 03:00pm -6:59am (343) 996-5750	West Nursing station Evening & nights 03:00pm-6:59am (613) 286-1593	We can also be contacted during the day: (613)741-9501



Newsletter

October 2022

BEES TURKEY ANIMALS **BUFFALO** HORSE DUCK BIRDS DOG GOAT FISH CHICKEN CALF LLAMA DEER G00SE SHEEP BISON HEN **GEESE** LAMB

949 Montreal Road Ottawa, ON K1K OS6 P: (613) 744-1861 F: (613) 744-4062 E: www.manoir-marochel.ca

Fall has begun! It's a great time to bring changes in the wardrobe and closets of your loved ones. Opened-toe sandals, tank tops, and shorts ought to be replaced with the proper fall attire. Your loved one's closet ought to be furnished with jackets, woolen socks, sweaters, and fashionable scarves.

Also, let's not forget Thanksgiving is on its way.

As such we will be hosting a music concert/ party on Monday, October 10th at 02:00 in the lobby to which you are invited. Until then enjoy the word search here below!

K	N	C	D	В	Α	L	Н	С	F	S	0	Α	E
E	S	G	E	F	U	L	Р	I	I	C	Α	L	F
0	N	0	S	Ε	L	F	S	D	D	N	Ε	Н	Н
G	L	Α	Т	F	В	Н	F	L	R	0	Α	С	D
0	Ε	Т	G	I	S	Ε	S	Α	Α	D	Α	Н	U
0	I	Α	M	Α	L	L	E	S	L	M	R	I	С
S	0	Α	D	Е	E	R	Κ	S	G	0	В	С	K
Ε	Р	Т	R	S	N	M	В	D	Н	Α	S	Κ	В
Ε	I	Т	U	В	E	Ε	I	N	В	N	N	E	Κ
R	I	I	L	R	E	S	R	0	Н	I	K	N	0
Ε	С	Ε	G	Н	K	Α	D	С	Α	M	S	I	M
С	D	0	G	0	R	E	S	R	Α	Α	Κ	0	Н
G	S	G	Ε	Ε	S	Ε	Υ	S	Α	L	Ε	F	N
Н	S	0	S	S	Н	Е	E	Р	L	S	E	G	Α

Play this puzzle online at : https://thewordsearch.com/puzzle/7/

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
						01
	OBER					10:00 Nail Salon & Spa sensation
	OBEIT					02:00 Thanksgiving
2	022					Hangman
	OZZ					03:30 Friendly visits
						06:20 Short Stories
02	03	04	05	06	07	08
10:00 Televised mass	09:45 Exercise Group "PTA"	10:00 Chair dance Exercise	09:45 Exercise Group "PTA	09:45 Exercise Group "PTA"	09:45 Exercise Group	10:00 Nail Salon
11:00 Painting time	10:00 Morning Therapy(A)	11:20 Bible v. stories (A)	My Wish updates	10:00 Rosary	10:00 News Hour (A)	& Spa sensation
02:00 Social Tea and	11:00 Stack attack	02:00 Bingo (H-M)	11:00 Thanksgiving Mass	11:00 Resident Council	11:00 Program	02:00 Music Noel
cookies	02:00 Festive card Making	03:30 Sugar cookie bakin'	02:00 Bean bag toss	02:00 Thanksgiving diner	02:00 Thanksgiving	Dimar
06:20 Chair dance	03:30 Knitting club	03:30 Friendly visits	03:30 Knitting club (A)	theme game	themed Bingo (H-M)	03:30 Friendly visits
exercise	06:20 Sing along	06:20 Musical hat	03:50 Friendly visit	03:30 Balloon tennis	03:30 Friendly visits	6:20 Historical fact
00	10.77		06:20 Card game " 7UP "	06:20 Badminton	06:20 Guess who	15
10:00 Televised mass	10 Thanksgiving day	11 10:00 Chair dance Exercise	12 09:45 Exercise Group "PTA	13	14	15 10:00 Nail Salon
11:00 Zumba	09:45 Exercise Group "PTA" 10:00 Short stories	11:20 Bible v. stories (A)	My Wish updates	09:45 Exercise Group "PTA 10:00 Rosary	09:45 Exercise Group 10:00 News Hour (A)	& Spa sensation
02:00 Create a	11:00 Reminiscing	02:00 Bingo (H-M)	11:00 Day program in lobby	11:00 Coloring	11:00 Fall leaves Vir. tour	02:00 Anglican
Thankful tree	02:00 Concert Tony True	03:30 Board game "Sorry"	02:00 Frisbee	02:00 Go fish (card)	02:00 Bingo (H-M)	Spiritual Service
06:20 Guess that tune	03:30 Knitting club (A)	06:20 Peer support group.	03:30 Knitting club (A)	03:30 Friendly visits	03:30 Exercise wheel	03:30 Friendly visits
The state of the s	06:20 Pictionary	co.20 I car support group.	06:20 Card game " Euchre	06:20 Wheelchair exercise	06:20 Group discussion	6:20 Ball toss
16	17/	18	19	20	21	22
10:00 Televised mass	09:45 Exercise Group "PTA"	10:00Chair dance Exercise	09:45 Exercise Group "PT	09:45 Exercise Group "PTA"	09:45 Exercise Group	10:00 Nail Salon
11:00 Volley ball	10:00 Morning Therapy	11:20 Bible v. stories (A	My Wish updates	10:00 Rosary	10:00 News Hour (A)	& Spa sensation
02:00 Zumba class	11:00 Balloon tennis	02:00 Bingo (H-M)	11:00 Day program in lobby	11:00 Montessori	11:00 Guess that Harvest	02:00 Bowling
06:20 Exercise wheel	02:00 Wine & cheese social	03:30 Friendly visits	02:00 Prep. treat bags	02:00 Music: Alfred Schmidt	02:00 Bingo (H-M)	03:30 Balloon Tennis
	03:30 Knitting club (A)	06:20 Hot potato	03:30 Knitting club (A)	03:30 Basket ball	03:30 Cover up dice	6:20 Guess that tune
	03:30 Friendly visits		06:20 Card game "Crazy	06:20 Aim for the stars	06:20 Air-Terre-Mer	
	06:20 Mini putting		eights"			
23	24	25	26	27	28	29
10:00 Televised mass	09:45 Exercise Group "PTA"	10:00 Chair dance Exercise	09:45 Exercise Group "PTA"	09:45 Exercise Group "PTA"	09:45 Exercise Group	10:00 Nail Salon
11:00 Spelling bee	10:00 Morning Therapy	11:20 Bible v. stories (A)	11:00 Mass	10:00 Rosary	10:00 News hour	& Spa sensation
02:00 Bowling	11:00 True or falls	02:00 Bingo (H-M)	02:00 Halloween charade	11:00 Residents council	11:00 Super quiz	02:00 Social Tea +
00:20 Double Exposure	02:00 Pumpkin carving	03:30 Baking Deviled eggs	03:30 Knitting club (A)	02:00 Mini putting	02:00 Bingo	movie
	06:15 Photographic	06:20 Halloween trivia	03:50 Mental Aerobics	03:30 Trick or treat	03:30 Hot potato 06:20 Memory game	06:15 Discussion
	memories		06:20 Card game "	06:20 Music: Anne Hurley	00.20 Memory game	group
30	31 Halloween		Special Celebration	Ongoing daily		OCTOBER BIRTHDAYS
10:00 Televised mass	10:00 Morning Therapy		10- Thanksgiving: Tony True	Montessori set up		Carol J09 Jacqueline D09
11:00 Tic-tac-toe	11:00 Hangman		20- Birthdays of the month: Alfred.	03:30 Friendly visits		Madeleine R14
02:00 Hallow' craft 06:20 Exercise n Stretches	02:00 Trick or treat, treasure hunt	70	27- Halloween party: Anne			Rose Aime J20 Jocelyne P25

CONNECTIVITY/ VISITS



If you wish to connect with your loved ones through Facebook Messenger and Facetime, please contact the Programs Department for the set up. You can also book your indoor visits on the following application:

<u>marochelmanor.simplybook.me</u> we typical approve within 24hrs.

Please note visitation protocols are regulated by Ministry guideline. We encourage all to comply. The home will continue to update all stake holders by their preferred method of communication. We also encourage everyone to remain inform by means of the public health website www.ottawapublichealth.ca

When exiting the home it is essential that you kindly make sure **NO** resident has followed you out. In the event a resident walked out of the building while you are entering or exiting please seek assistance and report it IMMEDIATELY, so we may take the appropriate actions!

We hereby thank you for your vigilance and due diligence as we work together to ensure a safe environment for all!

Together let's keep our residents safe

Recognizing Staff Birthday

September

Suze Sept. 12 Nurse

Guerda Sept. 19 Psw

Bernard Sept. 22 Nurse

Rosa Sept. 22 Psw

Eunice Sept. 24 Psw

October

Paul Oct. 01 Nurse

Mureille Oct. 02 Nurse

Yva Oct. 06 Psw

Gladimy Oct. 20 Dietary

Emmanuel Oct. 24 Cook

Josephine Oct. 24 Psw

Oumalker Oct. 24 Psw

Rubenite Oct. 30 Psw

Inventory form

When bringing clothing articles or items for your loved ones, we recommend **you** continue to fill out a <u>Personal Clothing Form</u>. This form helps for identification purposes and for record keeping. You can ask the screener for the form. All items received by the screener will be quarantined for 72hrs before released to the resident.

*Please remember and plan accordingly for birthday gifts. *

Management ESM

September 30 National Day of Truth and Reconciliation



Nursing Updates

We will never say it enough to all visitors please practice good hand hygiene as it helps minimize the spread of germs and bacteria.

Friends and family members are encouraged to refrain from coming to the home if they begin experiencing any of the following Influenza symptoms:

-Runny Nose -Severe Cough -Sore Throat -Fever -Nausea/ Vomiting (at least 24hrs) -Diarrhea -Chills -Muscle or joint aches and pains.

*If you think you may have been exposed to the Covid-19 Virus, please self quarantine and call your local Public Health unit for further directives.

Are you interested in getting your covid-19 Vaccine? Please contact Stacey Chung, DOC for information on the next clinic date.

Thank you



Management

Special announcement

- -Remembrance mass will be held in November!
- -November 06th Back to standard time
- -December 08th BAKE SALE!! Sweet and Salty

Roman Catholic Mass

Families and friends are invited to attend Mass and have communion.



A more convenient way to collect your loved one's mail!

A more convenient way to collect your loved one's mail! As some of the resident's families have noticed, sometimes it is difficult to check if your loved one has received mail that you need to pick up.

We are in the process of facilitating this by creating a file for your loved one which you can have the screener check even if the office manager is not in the office.

The purpose is to make your lives easier and that the families will receive correspondence more efficiently.

Marochel Manor Farewell

As Eleanor Maclean moves back to her old house, the employees of Marochel send her off with a heartfelt farewell. May health and safety her in her new living conditions.

October Birthdays

Carol J. -09

Jacqueline D. -09

Madeleine R. -14

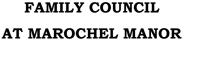
Rose Aime J. -20

Jocelyn P. -25

WE REMEMBER

Robert Colby

Marc Chartier



Marochel Manor has a Family Council made up of family members and friends of the residents who live at Marochel. Most long term care homes in Ontario have a Family Council to work with the home's management for the benefit of its residents.

The Family Council meets monthly, and the meets are about one hour long. No special knowledge or preparation is required before the meeting.

The Family Council also has a bulletin board in the front lobby of Marochel residence where notices are posted.

If you think you might want to join the Family Council or If you want to know more, you can also contact Polly Malik, Acting Chair of the Family Council.



RESIDENTS' BILL OF RIGHTS

Every licensee of a long-term care home shall ensure that the following rights of residents are fully respected and promoted:

RIGHT TO BE TREATED WITH RESPECT

- 1. Every resident has the right to be treated with courtesy and respect and in a way that fully recognizes the resident's inherent dignity, worth and individuality, regardless of their race, ancestry, place of origin, colour, ethnic origin, citizenship, creed, sex, sexual orientation, gender identity, gender expression, age, marital status, family status or disability.
- 2. Every resident has the right to have their lifestyle and choices respected.
- 3. Every resident has the right to have their participation in decision-making respected.
 RIGHT TO FREEDOM FROM ABUSE AND NEGLECT
- **4.** Every resident has the right to freedom from abuse.
- **5.** Every resident has the right to freedom from neglect by the licensee and staff. RIGHT TO AN OPTIMAL QUALITY OF LIFE
- **6.** Every resident has the right to communicate in confidence, receive visitors of their choice and consult in private with any person without interference.
- **7.** Every resident has the right to form friendships and relationships and to participate in the life of the long-term care home.
- **8**. Every resident has the right to share a room with another resident according to their mutual wishes, if appropriate accommodation is available.
- **9.** Every resident has the right to meet privately with their spouse or another person in a room that assures privacy.
- **10.** Every resident has the right to pursue social, cultural, religious, spiritual and other interests, to develop their potential and to be given reasonable assistance by the licensee to pursue these interests and to develop their potential.

- **11**. Every resident has the right to live in a safe and clean environment.
- **12.** Every resident has the right to be given access to protected outdoor areas in order to enjoy outdoor activity unless the physical setting makes this impossible.
- **13.** Every resident has the right to keep and display personal possessions, pictures and furnishings in their room subject to safety requirements and the rights of other residents.
- **14.** Every resident has the right to manage their own financial affairs unless the resident lacks the legal capacity to do so.
- **15.** Every resident has the right to exercise the rights of a citizen.

RIGHT TO QUALITY CARE AND SELF-DETERMINATION

- **16**. Every resident has the right to proper accommodation, nutrition, care and services consistent with their needs.
- 17. Every resident has the right to be told both who is responsible for and who is providing the resident's direct care.
- **18.** Every resident has the right to be afforded privacy in treatment and in caring for their personal needs.
- 19. Every resident has the right to,
- **i.** participate fully in the development, implementation, review and revision of their plan of care,
- ii. give or refuse consent to any treatment, care or services for which their consent is required by law and to be informed of the consequences of giving or refusing consent,
- **iii.** Participate fully in making any decision concerning any aspect of their care, including any decision concerning their admission, discharge or transfer to

or from a long-term care home and to obtain an independent opinion with

regard to any of those matters, and $% \left(1\right) =\left(1\right) \left(1\right) \left($

- iv. Have their personal health information within the meaning of the Personal Health Information Protection Act, 2004 kept confidential in accordance with that Act, and to have access to their records of personal health information, including their plan of care, in accordance with that Act.
- 20. Every resident has a right to ongoing and safe support from their caregivers to support their physical, mental, social and emotional wellbeing and their quality of life and to assistance in contacting a caregiver or other person to support their needs.
- **21.** Every resident has the right to have any friend, family member, caregiver or other person of importance to the resident attend any meeting with the licensee or the staff of the home.
- **22.** Every resident has the right to designate a person to receive information concerning any transfer or any hospitalization of the resident and to have that person receive that information immediately.
- **23.** Every resident has the right to receive care and assistance towards independence based on a restorative care philosophy to maximize independence to the greatest extent possible.
- **24.** Every resident has the right not to be restrained, except in the limited circumstances provided for under this Act and subject to the requirements provided for under this Act.

Note: On a day to be named by proclamation of the Lieutenant Governor, paragraph 24 of subsection 3 (1) of the Act is amended by striking out "restrained" and substituting "restrained or confined".

(See: 2021, c. 39, Sched. 1, s. 203 (3))

- **25**. Every resident has the right to be provided with care and services based on a palliative care philosophy.
- **26**. Every resident who is dying or who is very ill has the right to have family and friends present 24 hours per day. RIGHT TO BE INFORMED, PARTICIPATE, AND MAKE A COMPLAINT
- **27**. Every resident has the right to be informed in writing of any law, rule or policy affecting services provided to the resident and of the procedures for initiating complaints.
- **28.** Every resident has the right to participate in the Residents' Council.
- **29.** Every resident has the right to raise concerns or recommend changes in policies and services on behalf of themself or others to the following persons and organizations without interference and without fear of coercion, discrimination or reprisal, whether directed at the resident or anyone else:
- i. the Residents' Council.
- ii. the Family Council.
- iii. the licensee, and, if the licensee is a corporation, the directors and officers of the corporation, and, in the case of a home
- approved under Part IX, a member of the committee of management for the home under section 135
- or of the board of management for the home under section 128 or 132.
- iv. staff members.
- v. government officials.
- **vi.** any other person inside or outside the long-term care home.

Source: Ontario Provincial Government, Fixing Long-Term Care Act, 2021 Accessed 2022-04-25 |

https://www.ontario.ca/laws/statute/21f39#BK5 |